



FOR IMMEDIATE RELEASE
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**Conway Center Hosting *Developing a Successful Family Business Culture*
with Donatos' Chair Jane Grote Abell on Sept 17 at Ohio Dominican University**

Columbus, Ohio – Donatos Chairman Jane Grote Abell will share strategies for creating a great culture in a family business as part of [the Conway Center for Family Business's *Developing a Successful Family Business Culture*](#) program from 7:30-9 a.m. on September 17 in Alumni Hall at Ohio Dominican University, 1216 Sunbury Road, Columbus, OH 43219.

In 1963, Jane Grote Abell's father, Jim Grote, founded Donatos. In 2003, four years after selling the business to a global restaurant company, they repurchased Donatos to renew its culture of quality, great customer service and a rewarding work environment. That step has paid dividends and more, and she'll share that journey during the program.

Ms. Grote Abell will share her four C's – compassion, character, courage and conviction – and how they've worked for Donatos. Building a great, trustworthy team has allowed her to focus on Donatos' mission to promote goodwill through product and service, principles, people and public service, while managers take care of customers on the front line. She'll also discuss tips for creating a positive culture for both family and non-family employees.

Guests will get a sneak preview of Ms. Grote Abell's new book, "The Missing Piece: Doing Business the Donatos Way", and an opportunity to win one of the first copies when they come out later this fall.

RSVP to Heather Howell at Admin@FamilyBusinessCenter.com or 614-253-4820. The program is free for Conway Center members and \$35 for non-members. Family business leaders attending for the first time may attend as a Conway Center guest.

This session is the sixth in a year-long Morning Educational Series, hosted by the Conway Center for Family Business. For more information about this series or the Conway Center, please visit www.familybusinesscenter.com or call 614-253-4820.

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The [Conway Center for Family Business](#) is Central Ohio's resource for educational programs, resources and networking opportunities to support the growth and success of family-owned businesses. The Center celebrates the successes of family-owned businesses at its annual awards program and offers peer group opportunities for next-generation leaders, family business leaders, and women family business owners. The organization includes more than 190 family-owned businesses from Central Ohio that employ more than 17,000 individuals.